

How-To Guide for YL Account

YL Cust Service: 800-371-3515

- ✓ Reactivate an Inactive Account
- ✓ Set up a New Account
- ✓ Set up or Update a Loyalty Rewards Order
- ✓ Redeem Loyalty Points
- ✓ Find Upline Support
- ✓ Upgrade / earn affiliate income
- ✓ Find Team Resources



How-To Reactivate an Inactive Account

- ✓ Visit YoungLiving.com and log in with your member # or email and your password.
- ✓ Confirm the **Sponsor #** is the person who originally helped you set up your account - if you need help with this reach out to team Peppermint Paddies
- ✓ Place a "Shop" or "Loyalty Rewards" order - 100pv or more will unlock 24% discount for 12 months.
- ✓ We recommend choosing Standard shipping at a minimum to track your order
- ✓ You can always find team support and resources in our members area at www.peppermintpaddies.com or our **FB group: [Peppermint Paddies Healthy Living](#)**

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How-To Set up a New Account

✓ Make sure you have the Sponsor # of the person who referred you before you begin. If you don't know it, contact the person who referred you, or contact Jacque McLaughlin at 210-364-7868 and she can look it up. This ensures the person who referred you gets credit and YOU get access to team resources. Then visit YoungLiving.com and shop using the "shop" button or the search bar for specific products.

✓ Place a "**Shop**" order by **adding to "Cart"** or a monthly Loyalty order by initiating a **Loyalty Rewards Order** (earn points and save money.)

✓ Once your account is established, you can find team support and educational resources in our members area at **www.peppermintpaddies.com** or our **FB group: [Peppermint Paddies Healthy Living](#)**

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How-To Set up or Update a Loyalty Rewards Monthly Order

✓ Visit YoungLiving.com and log in with your member # or email and your password.

✓ To Set Up a New Loyalty Order: Under "My Account" you will find a tab for Loyalty Rewards Order - click on it and follow the instructions to set up. Choose monthly shipping date (can be changed each month). Use the search bar to find products and ADD TO LOYALTY ORDER (not shopping cart). If you are updating an established order, AFTER you have chosen the products you want this month, then remove the products you don't want from last month's order. Do NOT empty your cart without adding something, or you could reset your points earnings to the beginning rate.

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How-To Redeem Loyalty Points

✓ Visit YoungLiving.com and log in with your member # or email and your password.

✓ Place a "Shop" (not Loyalty) order. During the Checkout process, under "Payment Method" Loyalty Points, put a checkmark next to the qualifying products that you have enough points to pay for (1 point = \$1)

Any remaining balance will be charged to your credit card on file.

REMEMBER: The longer you are consistently ordering 50PV or more on a Loyalty Order, the more you earn back. 10% first 3 months, 20% months 4-24, 25% thereafter!

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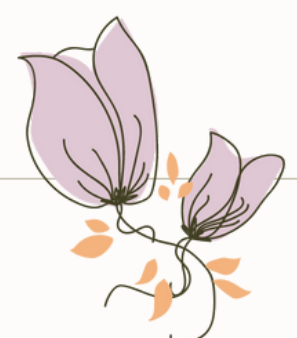
How-To Find Upline Support

✓ Visit YoungLiving.com and log in with your member # or email and your password.

✓ If you have a customer account, click on "Account Details" on the left-hand menu. You will see your sponsor's contact info.

If you are a Brand Partner, go to your Virtual Office, then click on "My Account" and you will see contact info for your Enroller, as well as upline support.

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How-To Upgrade to Brand Partner & Earn Affiliate Income

✓ Log in to your customer account, click on "My Account" on the upper right. Scroll down the list & click on "Become a Brand Partner" and follow the instructions.

✓ For a one-time fee of only \$14.95 you can have the ability to earn a few commissions, or build a business. Whatever you choose, let your sponsor know what your intentions are, and they will be happy to brainstorm with you and help you be successful.

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How-To Access Team Resources

✓ Go to www.peppermintpaddies.com (bookmark this one). If you have already set up a password, just log in. If you don't remember, or you haven't yet, just click on "Reset Password" and check your email.

✓ For easiest access to the members area, download our "Attract Well" app! It's available for iPhone or Android.

✓ If you are on FB, we have a FB group called Peppermint Paddies Healthy Living <https://www.facebook.com/groups/PPHealthyLiving> ~ you can request to join. Be sure to answer the question in order to be approved.

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