

# DeepSpectra<sup>™</sup> Frankincense<sup>2</sup> essential oil extract FAQ

#### O. How often can I use this oil extract?

A. DeepSpectra™ Frankincense² can be used as often as needed according to label guidelines.

#### Q. Can this oil extract be ingested?

A. Yes, DeepSpectra™ Frankincense² is safe to ingest following the label guidance.

#### Q. Can this oil extract be diffused?

A. We do not recommend DeepSpectra<sup>TM</sup> essential oil extracts for diffusion. Frankincense<sup>2</sup> contains additional compounds that are not carried easily by vapor or steam. For full effect and benefits, ingestion or topical application is recommended.

# Q. Can this oil extract be used topically? Does it need to be diluted?

A. This essential oil extract may be used topically. Apply 2-4 drops directly to the desired area. Dilution is not required except for the most sensitive skin.

#### Q. Why is this oil extract packaged differently from your other single and blended essential oils?

A. DeepSpectra™ are a unique, patentspending, exciting new product that is different from our regular essential oils. We wanted that difference to be represented visually through unique new packaging.

#### Q. What is the scent of this essential oil extract?

A. DeepSpectra<sup>™</sup> Frankincense<sup>2</sup> has the characteristic smell of frankincense but with a deeper, richer aroma reminiscent of frankincense resin.

# Q. How did you choose which products to combine for the DeepSpectra<sup>™</sup> products?

A. As always at Young Living, we create products for a purpose. Each DeepSpectra<sup>™</sup> product was formulated with a purpose in mind, and the ingredients that went into them were selected to help the product meet that purpose.

#### Q. Is this product produced or packaged in a facility that also uses allergens? (nuts, soy, wheat, sesame, etc.)

A. While there are no allergens used in the formulation of this product, please be aware that this product is manufactured in a facility that may use allergens in other product formulations. Though there may be allergens processed in the same facility, please rest assured that according to cGMP (current good manufacturing practices) the machinery is cleansed and sanitized between productions to prevent contamination. If you have additional concerns about the use of this product, we encourage you to speak to your healthcare provider.

#### Q. How is this oil extract produced? Through typical extraction or a special extraction method?

A. DeepSpectra<sup>™</sup> Technology is a patents-pending process discovered at Young Living which uses essential oils to attract additional beneficial compounds from plant material.

## Q. How does DeepSpectra™ Frankincense² extract differ from our Frankincense sinale oil?

A. DeepSpectra<sup>™</sup> Frankincense<sup>2</sup> contains all the benefits of frankincense essential oil, plus additional beneficial compounds from frankincense resin that are not present in steam-distilled essential oil.

#### Q. Are there any cautions associated with Frankincense<sup>2</sup> DeepSpectra essential oil extract?

A. The following cautions are associated with this product:

Keep out of reach of children. Avoid contact with eyes. If you are pregnant, nursing, taking medication, or have a medical condition, consult a health professional prior to use. Flammable: Do not use near fire, flame, heat, or sparks. Do not store above room temperature.

#### Q. What is the price of Frankincense<sup>2</sup> DeepSpectra essential oil extract?

A. See below pricing details for the U.S. market:

Item No.: 44278 Wholesale: \$55.00 Retail: \$72.37 PV: 55.00

### Q. Are there any ordering limits associated with this item?

A. No, there are no order limits. However, this is subject to change. Our team will be closely monitoring inventory levels and may apply orders limits as needed. Please contact us for the most updated item limit information.

## Q. Can I use loyalty points to purchase Frankincense<sup>2</sup>?

 A. This product cannot be purchased with loyalty points. It is available on one-time orders in the U.S. market.

#### Q. What is the return policy for Frankincense<sup>2</sup>?

A. The standard return policy applies to this product.

