

Get ready to become an expert in documentation!

As a highly experienced Instructor/Coordinator and a veteran Paramedic with over 20 years of experience, I've created this guide to help you understand the importance of a top-notch Patient Care Report (PCR).

During your EMS school program, you'll come across a chapter solely dedicated to documentation, and trust me, it's crucial. I've reviewed countless PCRs throughout my EMS career, and unfortunately, many of them lack the necessary details.

That's where this 911 template comes in. I've been using it for over 12 years, and it has proven to be a game-changer. It's a word document that you can easily copy and paste into the narrative section of your PCR.

Why is this important, you ask? Well, imagine being called to the stand in a courtroom. With a well-documented PCR using this template, you'll be able to provide a clear and detailed account of what happened during the call. It will help you paint a vivid picture and leave no room for doubts.

So, get ready to level up your documentation skills and ensure that your PCRs are top-notch. Let's dive in!

Discover the power of this guide! We'll guide you step-by-step towards creating an amazing narrative. It's packed with all the essential information you need.

Most insurance companies focus solely on the narrative. If it's not included, consider it a missed opportunity. It's crucial to mention how the patient was transported to and from the stretcher. Never simply write "walked" - always specify that they walked with assistance. Insurance companies are less likely to cover expenses if they believe the patient could have walked to their car. You know what I'm saying.

This guide provides you with the general structure, while allowing room for customization. Pay attention to the parentheses - that's where you'll insert specifics about your patient. Remember to remove the parentheses once you've made the necessary changes. (And for the love of all that's good, please don't be one of those people who only change the words but leave the parentheses.) 😊

I sincerely hope this guide proves invaluable for your PCR journey. Get ready for an exciting and helpful experience!

Lisa

911 Narrative Template

At (TIME) (YOUR COMPANY SIGN) is dispatched to (ADDRESS) in (CITY, STATE) to assist a (MALE/FEMALE) patient with (CHIEF COMPLAINT). Upon immediate response arrived to find a (AGE), (KG), patient (HOW YOU FOUND PATIENT). (ALL SUBJECTIVE INFORMATION WHAT THE PATIENT TELLS YOU). (AMPLE, OPQRST)

Upon contact, patient (AA04), (GCS 0-15). Airway (patent) per patient. HEENT unremarkable, pupils (PERL), neck supple, trachea midline, no JVD present. Breathing non-labored, lung sounds clear to auscultation bilaterally. Carotid and radial pulses present, strong, and equal. Capillary refill is less than two seconds. Skin warm, pink, dry. Chest normal, abdomen soft, non-tender, non-distended, and bowel sounds present to all quadrants. Pelvis stable. Extremities intact x4 with no edema present with good (CMS). (ANY OTHER OBSERVATIONS YOU SEE OR FIND).

Placed patient on stretcher by (HOW PATIENT WAS MOVED TO THE STRETCHER) and secured with all straps. Patient placed in semi-fowlers position with head placed mid-line to facilitate good venous return.

Patient moved to ground unit via stretcher. Patient placed on monitoring equipment and vitals obtained as charted for duration of care. (4/12 LEAD) ECG obtained showing (WHAT IS THE ECG RHYTHM). Patient and crew loaded, secured and transported to (HOSPITAL). (LIST ALL INTERVENTIONS AND HOW PATIENT RESPONDED TO INTERVENTIONS FOR ON SCENE CARE). IV established with aseptic technique (WHERE IS THE SITE AND GAUGE). (BLOOD GLUCOSE READING).

In transport, vitals monitored as charted with (NO/SIGNIFICANT CHANGES, NOTE WHAT CHANGES HAPPENED). (LIST WHAT CARE OR INTERVENTIONS AND HOW PATIENT RESPONDED TO INTERVENTION DONE DURING TRANSPORT). Patient condition (IMPROVED OR NOT AND HOW). Phone report is called with update in patient condition and ETA. Upon arrival patient was transported via stretcher to the emergency department (WHAT ROOM). Patient report given and care turned over to hospital staff (NAME RN) at (TIME). Patient moved to bed via (HOW PATIENT WAS MOVED) without incident. There are no other changes. Patient belongings left in room at bedside. Nothing further.

(YOUR NAME AND TITLE)