

Frequently Asked Questions



Q. How long will the promotion run?

A. This promotion will run from 12a.m., midnight MT, May 1, to 11:59 p.m., MT, May 31.

Q. Which Young Living markets can participate in this promotion?

A. The US Market can participate in this promotion.

Q. Which customer or rank types can participate in this promotion?

A. Brand Partners can participate in this promotion.

Q. Can NFR customers participate in this promotion?

A. No, NFR cannot participate in this promotion.

Q. Can Professional Accounts customers participate in this promotion?

A. No, Professional Accounts cannot participate in this promotion.

Q. Will this promotion affect products not included in the promotion?

A. No, this promotion will not affect products not included in this promotion.

Q. Will this promotion result in limits on other Young Living products?

A. No, this promotion will not result in limits on other Young Living products.

Q. How do I earn 3 Kona Points by hosting a Young Living Event in May?

A. To earn 3 Kona Points, you will need to fill out the [Host form](#) and include all three dates you will be hosting Young Living events. At the end of the month, we will award 3 Kona Points, which will be able to be seen in the tracker on your Virtual Office.

Q. If I fill out the Host form multiple times will I receive multiple 15% off codes?

A. No, you can only receive and use the code once. Multiple codes will not be sent out, please only submit the form once.

Q. Can reactivations qualify for the 10 or 20 percent off?

A. No, reactivations cannot qualify for the 10 or 20 percent discount.

Q. Does my new enrollee need a code to get the enrollment discount?

A. No, the discount will be automatically applied to their qualifying first order.

Q. How do my new enrollees earn the discounts?

A. All new enrollees for May can earn a percentage off their first one-time or loyalty order. If they enroll with 100–199 PV, they will receive 10 percent off the order. If their first order is 200+ PV, they will earn 20 percent off! These discounts do not combine.

Q. Does the new enrollee have to be in person at an event to receive the 10%-20% off their first order?

A. No, this is for all new enrollees, they do not have to be at an event.

Q. Can I use the 15 percent off code more than once?

A. No, this is a one-time-use code.

Q. Can I share my 15 percent off code with current and/or new Customers and Brand Partners?

A. No, this code is only for you, the host.

Q. Will my 15 percent off code discount the PV as well?

A. Yes, the 15 percent off will also apply to your PV.

Q. Does my PV need to be 100 or more before or after the 15 percent discount?

A. You need to have 100 PV or more in your cart prior to the discount code being applied.